

1. E
2. D
3. C
4. A
5. C
6. C
7. B
8. E
9. F
10. D
11. B
12. C
13. G
14. H
15. Line manager
16. (the) (company) website
17. (company) email address
18. (complaints) meeting
19. Mediator
20. (written) record
21. Footrest
22. Cross
23. Stand
24. Rest
25. Keyboard
26. Glare
27. Bifocals
28. E
29. B
30. A
31. D
32. C
33. B
34. D
35. B
36. E
37. (a) suspender
38. (a) (concrete) anchor
39. True
40. Not given